



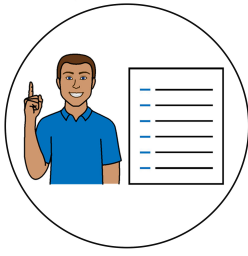
Draft community engagement framework

Greater Western Water



Easy English

Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.



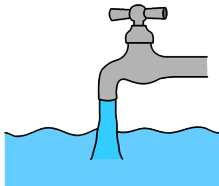
About this book



This book is from Greater Western Water.

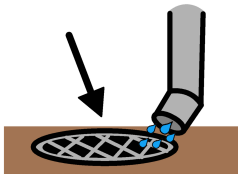


We are your water company.



Our job is to make sure that

- you have water at your house



- the drains that take waste from your house work well.

This book is about our draft
community engagement framework.



Our community engagement framework says

- we want to hear ideas from everyone in the community



- how we plan to get people in the community to take part in making decisions.



We will call it the **plan**.



We want to share what we are doing before we write the final plan.



We want you to tell us what you think about our plan.

Why we want to hear your ideas



Our work can change the way you

- live



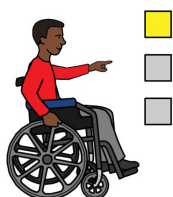
- work



- enjoy public spaces.



We value what you think.



We want you to be part of our decision making.



We want to make things better for you.



We want to

- understand and meet your needs



- have more input from you when making decisions



- have a stronger relationship with you

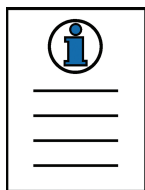


- share our future plans with you



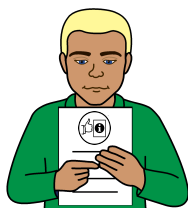
- make sure everyone has a say.

What we will do for you



We will make sure that we

- share important information with you
- make the information easy to understand
- give you time to tell us your ideas
- give you extra support if you need it
- listen to everyone's ideas.



We will protect your **privacy**.



Privacy means we will **not** share your personal information with other people.

For example, your phone number or address.

What will happen next?



We will

- look at what you tell us



- think about your ideas



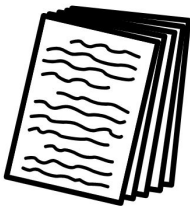
- understand what is important to you



- write our final plan.

We will then write a report about

- what you told us



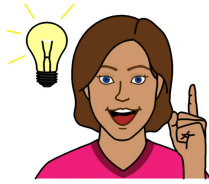
and

- what changes we made to the plan.



We will then share the final plan with you.

How to share your ideas



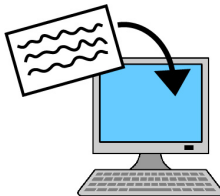
We want to make it easy for you to tell us your ideas.

You can contact Belinda Cliffe from Greater Western Water.



Call 13 44 99

Ask to talk to Belinda Cliffe.



Email engagement@gww.com.au



You can tell us your ideas on our community engagement website.

yoursay.gww.com.au/ee-framework

You can ask someone to help you share your ideas on our website.

More information



For more information contact
Greater Western Water.



Call 13 44 99



Website

yoursay.gww.com.au/ee-framework



If you need help to speak or listen use the
National Relay Service.

Call 1800 555 660



Website

communications.gov.au/accesshub/nrs

Give the relay officer the phone number you
want to call.

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